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Monthly business survey in services - November 2014

In November 2014, the business climate is almost stable in services and has not changed much since September 2013

All services

According to business managers, the economic situation in services remains almost stable in November 2014. The business climate composite indicator has increased by one point and stands at 94, a level which has not varied much since September 2013 and stays below its long-term average (100). The turning point indicator still indicates a favorable dynamic.

The balance on the general outlook, which relates the assessment of business leaders over their whole sector, remains deteriorated.





Turning point indicator

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The balances of opinion on past and expected activity have slightly recovered but remain below their longterm average. Business leaders' expectations on demand have not varied much since July and remain pessimistic.

The balances of opinion on past and expected employment have gone down and stand below their long-term average.

Economic outlook in the services sector

	Average*	Aug. 14	Sept. 14	Oct. 14	Nov. 14
Composite indicator	100	93	92	93	94
General outlook	-8	-18	-17	-19	-17
Past activity	2	-8	-4	-5	-3
Expected activity	2	-3	-9	-6	-3
Expected demand	-1	-8	-7	-7	-7
Business situation	-3	-10	-12	-8	-6
Past selling prices	-3	-9	-10	-9	-8
Expected selling prices	-2	-9	-10	-10	-10
Past employment	3	1	-1	4	-1
except temporary					
work agencies	1	-3	0	0	0
Expected employment	2	-2	0	0	-1
except temporary					
work agencies	-1	-4	-3	-5	-6
Investments					
Past investments	1	0	3	-1	0
Expected investments	1	1	-1	-1	-1

* Average of the balances of opinion since 1988 Source: Insee



Activity

1992 1994 1996 1998 2000 2002 2004 2006 2008 2010 2012 2014

Road transport

In road freight and mail activities, the balances of opinion on past and expected activity have recovered. They stand above their long-term average. Business leaders' expectations on demand are also more optimistic than in October.

Accommodation and food service activities

In accommodation and food service activities, business managers consider that their activity has improved during the recent period. Their business prospects on activity and demand over the next few months have also improved substantially. The corresponding balances stand above their long-term average. Nevertheless there are more business leaders than in October who anticipate a decline in employment.

Information and communication

In information and communication, the balance of opinion on past activity has dropped and stands far below its long-term trend. Business managers' expectations of activity and demand have also decreased.

Real estate

In real estate, business leaders consider that their past activity has recovered sharply. The corresponding balance has reached the level of its long-term average. However, the balance of opinion on expected activity has decreased slightly. The balance on expected demand is steady.

• Professional, scientific and technical activities

In professional, scientific and technical activities, the balances of opinion and past and expected activity are stable. However, business managers' expectations on demand are more pessimistic than in October.

• Administrative and support service activities

In administrative and support service activities, the balances of opinion on past activity, expected activity and expected demand have gone up. However they are still below their long-term average.

Past activity



Detailed data

Balances of opinion, in %, seasonally adjusted							
A21	Average*	Aug. 14	Sept. 14	Oct. 14	Nov. 14		
(H) Road transport							
Past activity	-8	-2	-10	-16	-7		
Expected activity	-9	-16	-8	-10	-5		
Expected demand	-13	-20	-13	-10	-8		
Past employment	-8	-11	-8	-16	-7		
Expected employment	-11	-8	-1	-9	-8		
(I) Accommodation							
and food service							
activities							
Past activity	-7	0	12	-3	4		
Expected activity	-7	1	-19	-10	-2		
Expected demand	-9	-9	-12	-11	-5		
Past employment	-4	-3	13	7	-3		
Expected employment	-5	-2	-6	-13	-21		
(J) Information and							
communication							
Past activity	9	-13	-14	-1	-11		
Expected activity	11	-2	-12	-8	-9		
Expected demand	11	-4	-11	-5	-8		
Past employment	6	-6	-12	-9	-4		
Expected employment	11	-7	1	3	4		
(L) Real estate							
activities	_		_	_	_		
Past activity	7	4	1	-2	7		
Expected activity	7	2	3	5	3		
Expected demand	1	-2	-5	-5	-4		
Past employment	3	0	-6	8	-3		
Expected employment	2	11	10	5	1		
(M) Professional,							
scientific and							
technical activities		-			-		
Past activity	-1	-9	-4	-8	-8		
Expected activity	-2	-10	-14	-7	-8		
Expected demand	-5	-14	-13	-9	-14		
Past employment	1	-2	-3	0	1		
Expected employment	0	-7	-5	-3	-8		
(N) Administrative							
and support service activities							
Past activity	6	-4	-2	-4	-2		
Expected activity	6 5	-4	-2	-4 -1	-2		
Expected demand	3	-3	∠ –2	-3	0		
Past employment	3 8	-3 8	-2 -1	-3 12	3		
	о 6	0 1	-1	6	3 10		
Expected employment 6 1 3 6 10 * Average of the balances of opinion since 1988 (2006 for road transported transported to the balances) 1988 (2006 for road transported to the balances) 1988 (2006 for road transported to the balances) 10 <t< td=""></t<>							

For further information:

A balance of opinion is calculated as the difference between the percentage of "increase" responses and the percentage of "decrease" responses.

- Additional information (long series, methodology, links, etc.) is available on the web page of this indicator: http://www.insee.fr/fr/themes/indicateur.asp?id=62
- Historical data are available on the BDM: G1244, G1245, G1246.
- Press contact: bureau-de-presse@insee.fr
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